



# PlayHQ – E-Scoring

September 2022

# Acknowledgement of Country

“I would like to acknowledge the traditional owners of the lands in Port Macquarie on which I present to you from tonight - the Birpai people, and pay our respect to Elders past, present and emerging. We acknowledge the ongoing connection that Aboriginal people have to this land and recognise Aboriginal people as the original custodians of this land. I would also like to extend my respect to all Aboriginal and Torres Strait Islander people on the call”



# E-Scoring Overview

- The PlayHQ E-Scoring product is web-based – it is not an App
- Available on smart phone, tablet and computer via the internet browser (recommend using Microsoft Edge or Safari). **Offline** scoring mode is available by downloading match
- Results pointed to MyCricket App (for best customer experience in relating to fixtures, statistics and match results)
- PlayHQ Access
  - ✓ Admin Site - [www.ca.playhq.com](http://www.ca.playhq.com)
  - ✓ Participant Portal - [www.playhq.com](http://www.playhq.com)
  - ✓ E-Scoring Portal - <https://ca.score.playhq.com>

# Managing E-Score Settings

- When creating a competition the association is responsible for entering a number of settings that will flow through to the e-score device.
- Assoc will set defaults for each game type (two day+, One day and T20) when creating their competition and then make edits when required for individual grades.
- These settings cannot be edited during the e-score session, so its important association admins are aware of these settings and the impact they can have on the scorer.
- In particular, in Stage 1 games, Associations should be conscious of the following settings as team sizes can vary for various reasons:
  - Line Up Limits
  - Max overs per bowler
  - Balls per batter

# E-Scoring Access – Scoring Portal

- Club Admins to grant ‘*Electronic Scoring Admin*’ rights to each scorer via the *Admin Portal*
- All completed via [www.ca.playhq.com](http://www.ca.playhq.com)
- **Process:**
  - Organisation > Admins > Invite New Admin
- Provides access to scorers to the *Scoring Portal*






The screenshot shows the PlayHQ Admin Portal interface. On the left is a dark sidebar with the PlayHQ logo and navigation menu items: Competitions, Game Day, Participants, Merchandise, Venues, Reports, My Organisation, Overview, Admins (highlighted), Settings, and Support. The main content area is titled 'My Organisation > Admins > Invite new admin' and 'Invite new admin'. It contains a form with the following fields: 'First name\*' (text input), 'Last name\*' (text input), 'Email\*' (text input), 'Mobile number\*' (text input with a country code dropdown), and 'Role type\*' (dropdown menu). The 'Role type\*' dropdown is open, showing options: 'Please select', 'Full Access', and 'Electronic Scoring Admin'. At the top right of the form area are 'Invite admin' and 'Cancel' buttons.

# E-Scoring Access – Participant Portal

- Creates team access without full Admin access
- Allows for a Manager, Coach or Scorer to select Teams and update scores without starting a scoring session in the *Scoring Portal*.
- All completed via [www.playhq.com](http://www.playhq.com)
- **Process:**
  - Share the Registration Link (same link used by Players)
  - Officials registers themselves as a Coach, Manager or Official

Choose User	<b>Choose Role</b>	Participant Details	Fees	Payment & Summary
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**Register as a:**

	Player	<input type="radio"/>
	Coach	<input type="radio"/>
	Team Manager	<input type="radio"/>
	Official	<input type="radio"/>
	Volunteer	<input type="radio"/>

# E-Scoring Access – Participant Portal

- **Competitions menu -> View** (same process as Allocate Players to Squad)
- From the right-side, allocate the registered Coach or Manager
- This gives access to the **specified team only** via [www.playhq.com](http://www.playhq.com)
- No access to the Admin site unless created via My Organisation menu
- **Access Levels for Coaches & Managers:**
  - Allows for player selection and result entry of that Team(s) only
  - Accessed via personal profile at [www.playhq.com](http://www.playhq.com)



## Team Staff

### COACH

+ Allocate Coach

### ASSISTANT COACH

+ Allocate Assistant Coach

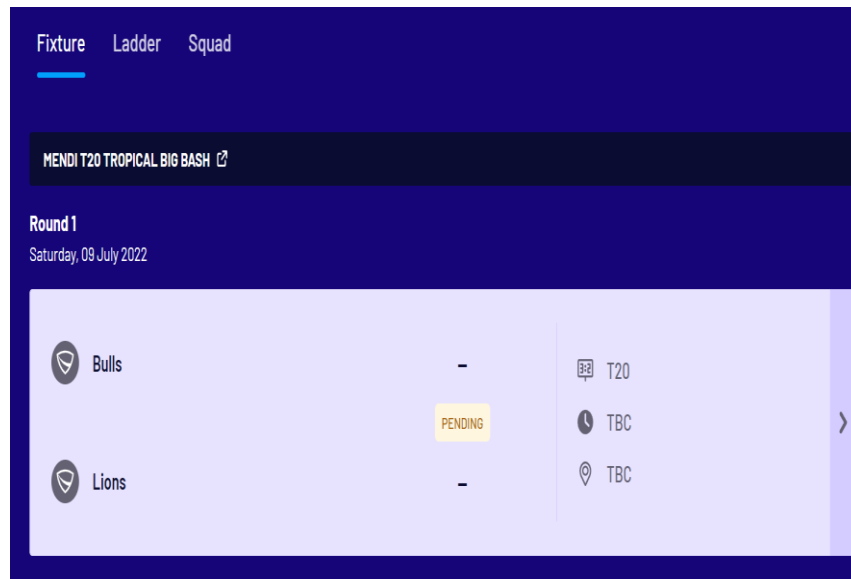
### TEAM MANAGER

+ Allocate Team Manager

# E-Scoring Demonstrations:

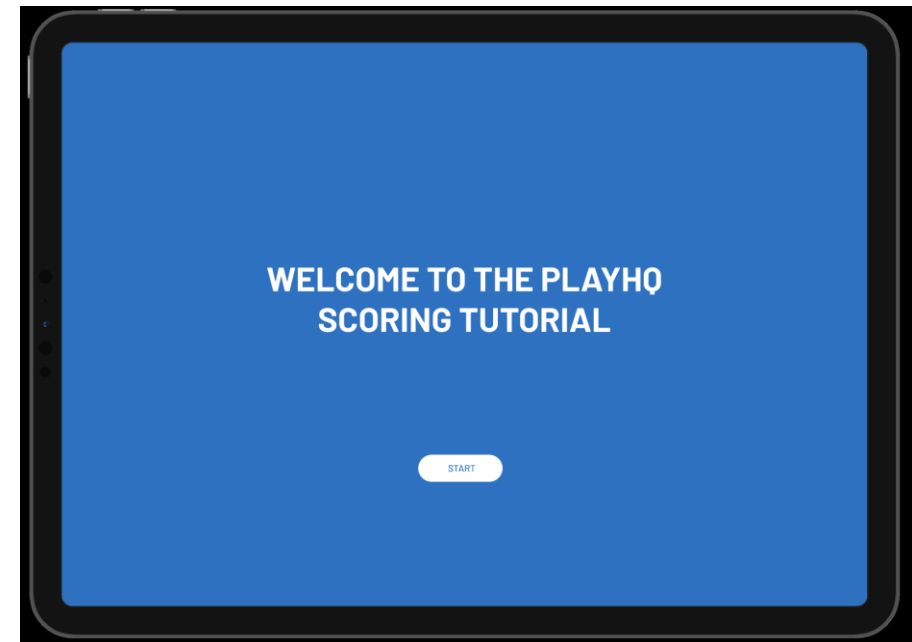
- **Team Selection (My Teams):**

- Go to [www.playhq.com](http://www.playhq.com) and login at top right corner
- Select My Account -> My Teams menu
- Adjust Game Day line-up and scores



- **PlayHQ E-Scoring Portal:**

- <https://ca.score.playhq.com>
- Demo to include:
  - Logging-in
  - Electing Venue
  - Creating a 'Pin'
  - End of Game process





# Admin Site – Club Admin Access to Game Day

- **Recommendations:**

- ✓ Clubs could consider having a designated club member with ‘Full Access’ as an escalation point for e-scoring. I.e. to edit a line up, amend player scores and/or change a match result due to error
  - ❑ *Please Note – This will only be possible as long as the lockout time hasn’t expired (this time is a maximum of 120 hours and is set by the Association when setting up a competition in the ‘Club Access Settings’*
- ✓ Coaches and Team Managers do not need access to the admin site, all tasks relating to team selection and e-scoring should be managed via the participant and e-scoring portal

# Best Practice Tips

- Australian Cricket recommends one PlayHQ scorer and at least one Scorebook scorer (pending Playing Conditions) – this is the standard across First Class, W/BBL and Premier Cricket. This ensures there is always a second record of the match which can be used to enter scores to the Admin site should that be required.
- Get familiar with edit options
- Select your teams before the game – device fully charged or access to power
- DON'T PANIC – Can always fix post-match in Participant Portal and/or the admin site

# Need Further Assistance?

## Articles:

✓ <https://Support.playhq.com>

- Lodge a ticket:

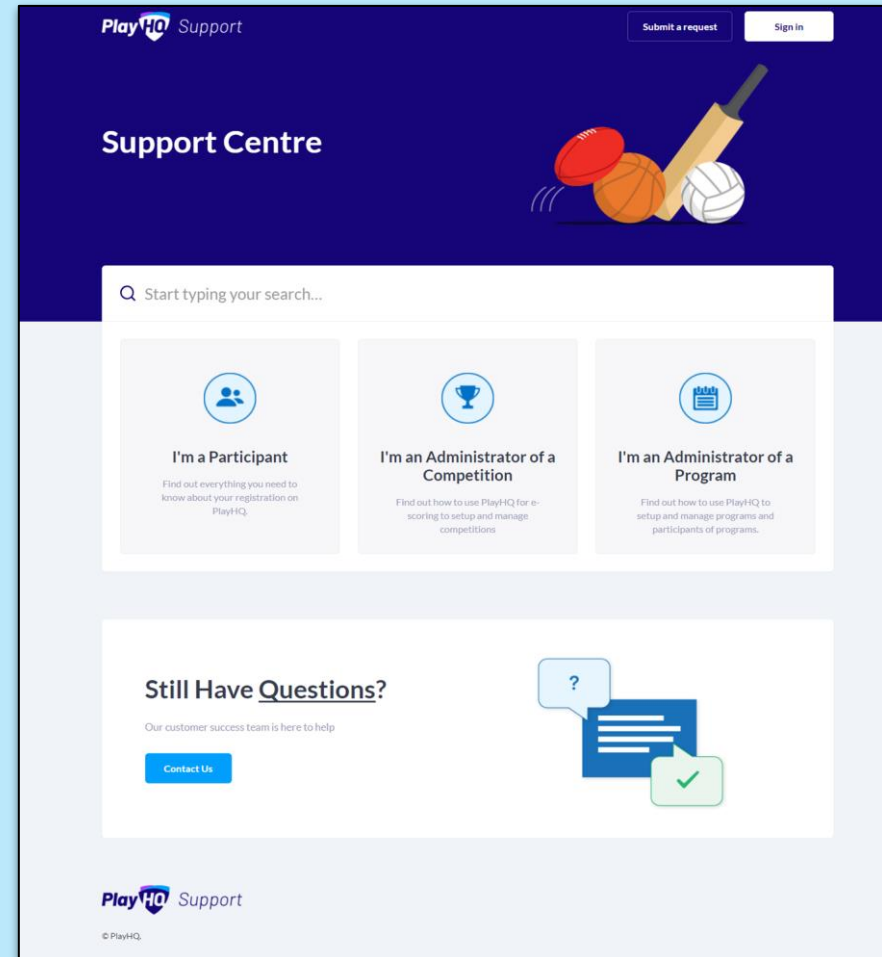
✓ <https://mycricketsupport.cricket.com.au>

- Call us:

✓ 1800 CRICKET

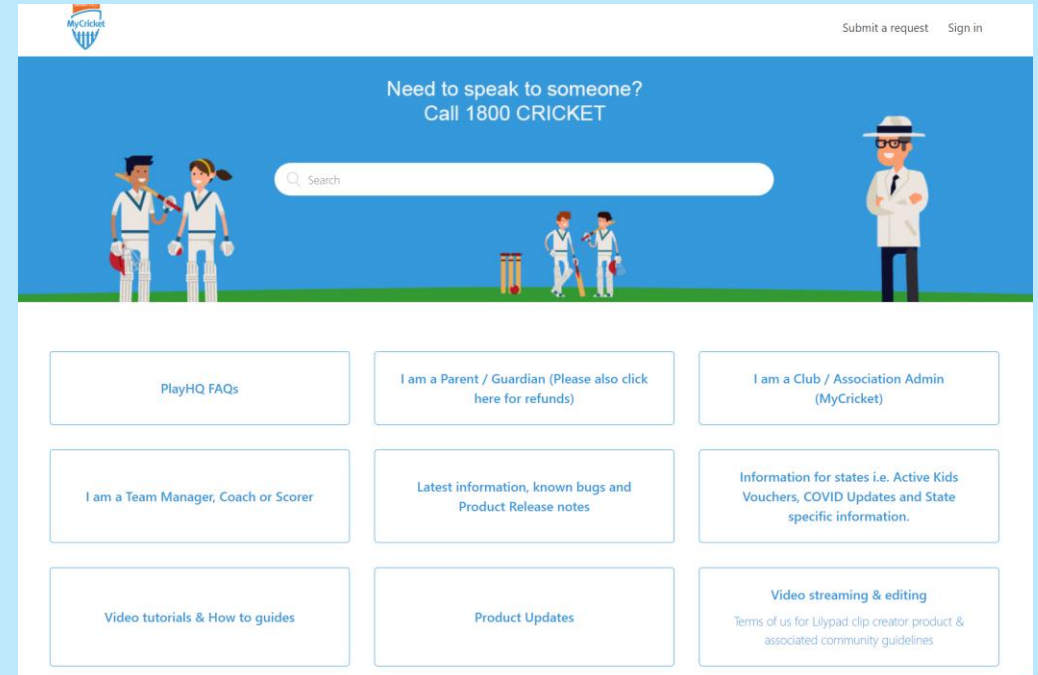
- E-Scoring Resources (inc access to Test Game)

• <https://www.community.cricket.com.au/playhq/resources/escoring>



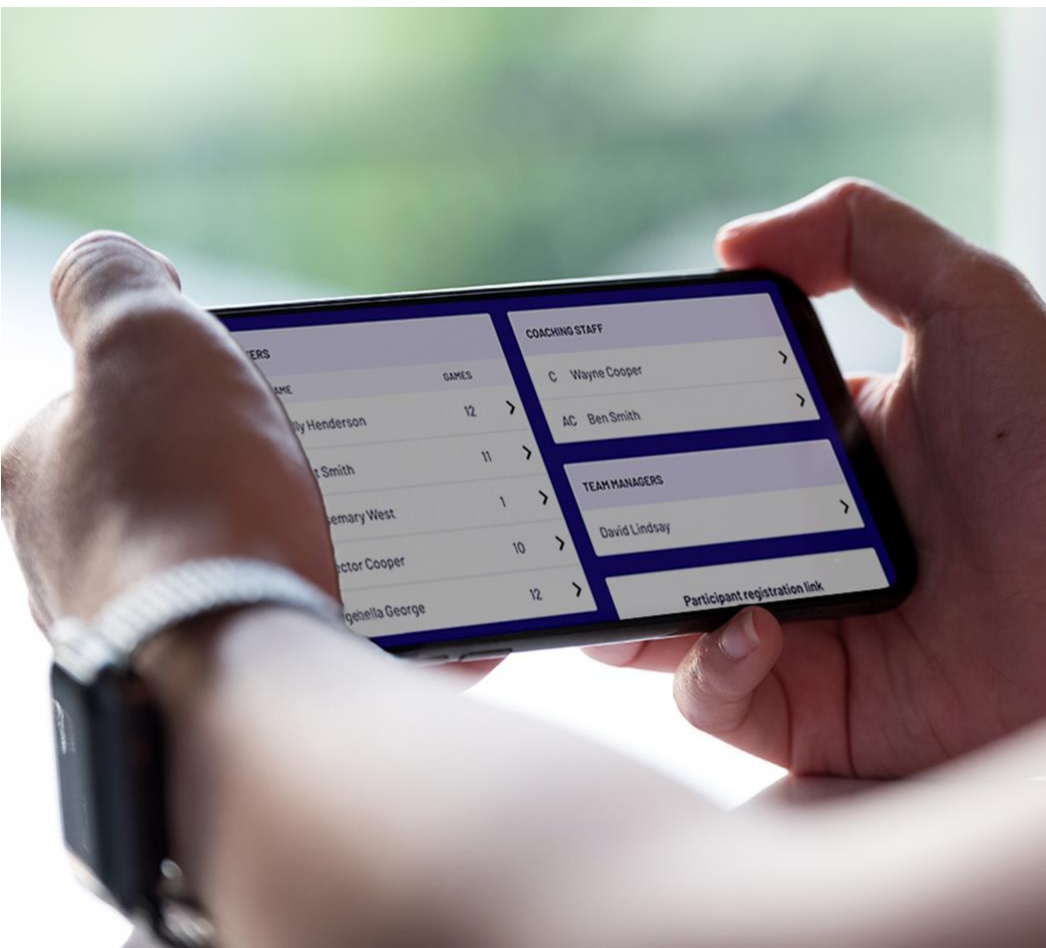
# CA Helpdesk Operating Hours

- **AEST:**
- Monday - Friday: 9:00am - 5:00pm
- Saturday - 9:00am - 5:00pm
- **\*Sunday Support Coming Soon\***



# E-Scoring Recap

- **PLAYHQ E-SCORING:**
  - Web based – No App to download
  - Available on Phones, Tablets or Computers (including Offline mode)
  - Online scores to MyCricket App
- **E-SCORING ACCESS:**
  - Coach or Manager (Scorer) linked to specific Teams
    - Consider identifying a club member for escalations (actioned through admin site)
  - Selections & Results via [www.playhq.com](http://www.playhq.com) (login to your account)
  - Live Scoring via <https://ca.score.playhq.com>
- Webinars:
  - National (Commences September 14)
  - Cricket NSW E-scoring Training (Commences September 6)



**Thank you attending  
tonight's session**

**We look forward to working  
with you over the coming  
months and good luck for  
the upcoming season**